



## Kiwa Limited

### Cookie Policy

Our Site ([www.kiwa.com/gb](http://www.kiwa.com/gb)) uses cookies to distinguish you from other visitors of our Site. This helps us to provide you with a good experience when you browse our Site and also allows us to improve our Site. (By continuing to browse the Site, you are agreeing to our use of cookies.)

When you enter our Site for the first time and where we wish to issue your computer with a cookie, you will be asked to consent to such use. If you wish to reject our cookie, you can decline our request, in which case you may not be able to use the Site or some parts of it. Additionally, you can configure your browser to do so, or you can ask your internet browser to alert you when a cookie is being set up. Cookies in themselves do not identify the individual user, just the computer used. A cookie is a small file of letters and numbers sent with the pages of this website (and/or Flash applications) that we store on your browser or the hard drive of your computer if you agree. When you next visit our website the information stored on those cookies is sent back to our servers. Many websites do this whenever a visitor visits their website in order to track traffic flows.

#### We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our Site. They include, for example, cookies that enable you to log into secure areas of our Site, use a shopping cart or make use of e-billing services.
- **Session or analytical cookies.** They allow us to recognise and count the number of users and to see how users move around our Site when they are using it. This helps us to improve the way our Site works, for example, by ensuring that visitors are finding what they are looking for easily. Session cookies are automatically removed as soon as you close your web browser.
- **Functionality cookies.** These are used to recognise you when you return to our Site. This enables us to personalise our content for you, greet you by name and remember your preferences.

We use default cookies from our Ektron CMS and from Google Analytics. Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

Except for essential cookies, or where specified above, all cookies will expire after one year.

#### Google Analytics

We use Google Analytics, through which Google place cookies from our Site. We use this service to monitor and make reports about how visitors use our Site.



Google may provide this information to third parties if Google is under a legal obligation to do so, or insofar as third parties process the information on behalf of Google. We have no control over this, but have not granted Google permission to use the analytics data obtained by their cookies for any other Google services.

The data collected by Google will be anonymised as far as possible. Google Analytics does not store your IP address.

### **Blocking Cookies**

You are able to block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our Site.

Information on how to block cookies can usually be found within the “Help” feature of your browser. Information can also be found on the main browser websites.

<http://www.apple.com/safari/> (Apple Safari)

<http://www.google.com/chrome> (Google Chrome)

<http://www.microsoft.com> (Internet Explorer)

<http://www.mozilla--europe.org/en/firefox> (Mozilla Firefox)

<http://www.opera.com> (Opera)