



Kiwa UK Group Impartiality, Independence and Integrity Statement

Kiwa is an independent organisation that provides high-quality conformity assessments. Kiwa supports these assessment activities with inspection, audit, testing, verification, validation, technical knowledge, research, training and data services. Kiwa works for clients from many sectors ranging from water, energy and construction to agriculture, feed and food, safety, security and the environment. Clients also come from sectors including processing industries, services, utilities sector and authorities.

Kiwa creates trust

Kiwa uses its expertise to help customers to improve the quality of their organisation, products, services, processes, management systems and employees. Kiwa creates trust by making quality visible.

Kiwa stands for quality

The name Kiwa, the Kiwa certificates, statement, reports and the Kiwa quality marks represent quality, reliability and sustainability around the world. These are important marketing tools when you are increasing the added value of your product or applying for licences. A Kiwa certificate and a Kiwa quality mark play a considerable role in making your efforts as a certificate holder visible, both to yourself and the outside world.

Kiwa is impartial, independent and always acts with integrity

Kiwa is strictly independent, impartial and it is not involved with production, trade or any other activities that could threaten its impartiality. Kiwa understands the importance of impartiality in carrying out its conformity activities and manages conflicts of interest and ensures objectivity.

There are no external influences on the decisions or advice provided by Kiwa's certification, testing, inspection, validation, verification, technology or research. Various accreditation bodies monitor Kiwa's activities. These are in turn audited by external organisations and accredited by government bodies. The requirements that Kiwa tests against a product or service are reached in consultation with all parties involved, namely manufacturers, accreditation bodies, and Boards of Experts in a specific professional field. Where applicable, the requirements of international standards systems are also included.

Kiwa's consultancy services are kept distinctly separate from its testing, inspection, validation, verification, technical knowledge, training and data services. This separation protects against unconscious and conscious conflict of interest.

This policy is reviewed annually and is the responsibility of Kiwa UK Group's CEO.