

PC nr. ACVPR 776 Date: 2022-09-23 Trust Service Provider (TSP) Organization: TÜBİTAK-BİLGEM
Kamu Sertifikasyon Merkezi (Governmental Certification Center, TÜBİTAK BİLGEM Kamu SM)

Registered office: PK: 74, 41470 Gebze / Kocaeli Türkiye

VAT (where applicable): 873 034 1530 (Uluçınar V.D.)

Email address: [bilgi\[at\]kamusm.gov.tr](mailto:bilgi[at]kamusm.gov.tr)

Sites involved in the services mentioned in the scope and to which the Certification applies:

Addresses	E-mail address (if different from main e-mail address)	Site Type		TSP services supplied at site
				((Refer to the services listed in the scope of certification))
TÜBİTAK BİLGEM PK: 74 41470 Gebze / Kocaeli Türkiye	NA	<input checked="" type="checkbox"/> Main <input type="checkbox"/> Secondary	<input type="checkbox"/> Primary QSCD <input type="checkbox"/> Secondary QSCD	<ul style="list-style-type: none"> • Root CA • Sub CA
Çamlıca Mahallesi, 408. Cad. No. 136, C Blok 06200 Çankaya / Ankara Türkiye	NA	<input type="checkbox"/> Main <input checked="" type="checkbox"/> Secondary	<input type="checkbox"/> Primary QSCD <input type="checkbox"/> Secondary QSCD	<ul style="list-style-type: none"> • Root CA as Disaster recovery site • Sub CA as Disaster recovery site

Audit standards and regulations requirements:

- Regulation (EU) 910/2014 - eIDAS
- ETSI EN 319 401 version 2.3.1
- ETSI EN 319 411-1 version 1.3.1
- ETSI EN 319 411-2 version 2.3.1
- CA/Browser Forum Baseline Requirements for the Issuance and Management of Publicly-Trusted Certificates version 1.8.4

Trusted Services (TS)	Laws, Regulations and Standards reference (last editions published at the time of the audit)	
Time stamp issuing service	ETSI EN 319 421 ETSI EN 319 422	<input type="checkbox"/>
Certification Authority (Electronic signatures and electronic seals)	ETSI EN 319_411-1 ETSI EN 319_411-2 ETSI EN 319 412 (1, 2, 3, 4 e 5)	<input type="checkbox"/>
Digital certificates qualified for websites - SSL	Turkish Electronic Signature Law no. 5070 dated 2004-01-15 Turkish Personal Data Protection Law no. 6698 dated 2016-04-07 Regulation (EU) 910/2014 – eIDAS ETSI EN 319 401 version 2.3.1 ETSI EN 319 411-1 version 1.3.1 ETSI EN 319 411-2 version 2.3.1 ETSI TS 119 403-2 CA/Browser Forum Baseline Requirements version 1.8.4	<input checked="" type="checkbox"/>
Electronic delivery services	ETSI EN 319 521 ETSI EN 319 531 (where applicable) ETSI EN 319 522 ETSI EN 319 532 (all parties)	<input type="checkbox"/>
Electronic signature and seal preservation services	ETSI TS 119 511	<input type="checkbox"/>
Validation services for electronic signatures and seals	ETSI TS 119 441 e ETSI EN 319 102-1 ETSI TS 119 102-1 e ETSI EN 119 102-2 (if applicable)	<input type="checkbox"/>

Audit Type: Stage 1 Stage 2 Surveillance Renewal Extension: _____

Transfer from another CB - CB of origin: _____

OBJECTIVES of the Audit: Evaluate the conformity of the certified trust services to the requirements set out in the audit reference documents.

Language used for audit (if different from the language of the auditor and/or the Customer Organization): **English**

KIWA CERMET personnel¹:

Name and Surname	Role
Fabrizio Cirilli	Lead Auditor (LA)
Rutilio Mazza	Auditor (A1)
Gabriele Picchi	Auditor (A2)
Ufuk Yilmaz	Technical Expert (TE)
Emin Beytullah Çamur	Kiwa TR Witness Attendant (TR1)
Yasemin Taş	Kiwa TR Witness Attendant (TR2)

ATTACHED DOCUMENTS to the report and consigned to the TSP which are considered an integral part of the audit documentation:

- Audit plan Stage 1 **MOD PO31B**
 Detailed Activity plan **MOD PO31P**
 Management of NC - **MOD PO 31C**
 Checklist ETSI TR 119 411-4
 Other Checklist
 Other (All documents supporting the audit findings)_____

The above documentation, including this Audit Report, may be subject to control and verification by the accreditation body (in the terms indicated in Reg. 910).

I have read and accept the following regulation Yes NO NA

PSC 05SF RULES FOR THE CERTIFICATION OF CONFIDENTIAL SERVICES in the revision in force at the time of the Audit²

The Organization states to be and to maintain being compliant with the applicable legislative requirements and the requirements relevant to standards/reference regulatory documents for the certification (except as may be written in the report of this audit), in accordance with contractual arrangements with Kiwa Cermet Italia. The responsible of the Organization, authorized signatory of this report, also states, with specific reference to the activity subject to audit: not to be aware of facts, disputes or legal provisions related to the object of the audit, not to have omitted or distorted any information, not to be aware of any conflicts of interest between the Team audit and the own Organization.

The Lead auditor, aware of civil liability and criminal sanctions for false and misleading statements, states:

- To have carried out the audit in accordance with the procedures established by Kiwa Cermet, including timing and assessment methods;
- Not to be aware of possible conflicts of interest with the Organization subject to audit as required by Kiwa Cermet procedures;
- To have made an adequate sampling of activities in order to determine the final results of this audit report.

Organization's Representative³

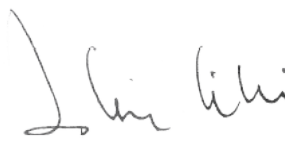
(Signature and Stamp)



Çağatay Karabat

Head of Kamu SM

Kiwa Cermet Italia Representative



Fabrizio Cirilli

RESERVED TO Kiwa Cermet Italia - Date:

Signature:

Remarks:

¹ Indicate, in addition to the members of the Audit Group, also any observers, auditors in training, translators and other roles.

² Regulations also available on the Kiwa Cermet website (www.kiwa.it).

³ This signature implies acceptance of the contents of the entire evaluation report including the annexes left as copies.

Kiwa Cermet Italia S.p.A.

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Rev 6 2021-04-12

INITIAL AND CLOSING MEETING PARTICIPANTS

Name and Surname	Function/Role	Initial	Closing
Fabrizio Cirilli	Lead Auditor Kiwa Cermet Italia	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rutilio Mazza	Auditor Kiwa Cermet Italia	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gabriele Picchi	Auditor Kiwa Cermet Italia	<input type="checkbox"/>	<input type="checkbox"/>
Emin Beytullah Çamur	Kiwa TR Witness Attendant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Yasemin Taş	Kiwa TR Witness Attendant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Çağatay Karabat	Head of Kamu SM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hakkı Bozpolat	Head of Software Development Department	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Tuğba Özcan	E-Signature Technologies Department Team Leader	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Erhan Turan	E-Signature Technologies Department Team Leader	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Merve Melis Şimşek	E-Signature Technologies Specialist	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Meltem Seyirt	E-Signature Technologies Specialist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Süleyman Mete Doğan	E-Signature Technologies Assistant Specialist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mesut Uğurlu	Head of Information Security Department	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Necati Alasulu	Information Security Team Leader	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Caner Mamalı	Cyber Security Team Leader	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Ertuğrul Şahnagil	Cyber Security Assistant Specialist	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Nur Betül Demirel	Information Security Specialist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Kaan Temur	Head of Electronic Certificate Services Department	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mert Güler	Electronic Certificate Services Specialist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fatih Acar	Head Of IT Department	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Ömer Güneş	Head of Audit Department	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mehmet Furkan Yıldız	System Auditor	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Yasemin Arkunkütak	Head Of Customer Relations Department	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Büşra Karayel	Customer Relationship Management Department Team Leader	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Ecenur Yıldız	Customer Relationship Management Specialist	<input type="checkbox"/>	<input checked="" type="checkbox"/>

NOTE:

The audit activity was conducted in accordance with sampling criteria and on the basis of the information and the documents consigned by the Organization under audit, in compliance with the rules defined in applicable international reference standards and accreditation regulations. The absence of non-conformity does not guarantee the total absence of anomalies in the audited areas as referenced at the services/processes/activities verified.

Reference documents of the Organization:

#No	PUBLIC OR PRIVATE	DOCUMENT NAME	VERSION	REVISION DATE	LAST REVIEW DATE
1.	PUBLIC	KAMU SM SSL CERTIFICATE POLICY (POL.01.04)	1.0.4	04.07.2022	04.07.2022
2.	PUBLIC	KAMU SM SSL CERTIFICATE PRACTICE STATEMENT (YON.01.07)	3.6.1	26.08.2022	26.08.2022
3.	PUBLIC	KAMU SM PKI DISCLOSURE STATEMENT (PRO.01.02)	4	07.07.2022	07.07.2022
4.	PUBLIC	GÜVENLİ SUNUCU SERTİFİKASI (SSL) İPTAL BAŞVURU FORMU (FRM.01.10) (KAMU SM SECURE SOCKETS LAYER (SSL) REVOCATION REQUEST FORM)	7	04.07.2022	04.07.2022
5.	PUBLIC	GÜVENLİ SUNUCU SERTİFİKASI (SSL) BAŞVURU FORMU VE TAAHHÜTNAMESİ (FRM.01.11) KAMU SM SECURE SOCKETS LAYER (SSL) APPLICATION FORM AND SUBSCRIBER AGREEMENT (FRM.01.27)	19 4	03.08.2022 05.08.2022	03.08.2022 05.08.2022
6.	PUBLIC	KAMU SM GÜVENLİ SUNUCU SERTİFİKA (SSL) HİZMETİ YÜKÜMLÜLÜKLERİ (FRM.01.21) KAMU SM SECURE SOCKETS LAYER (SSL) CERTIFICATE SERVICE REPRESENTATIONS AND LIABILITIES (FRM.01.28)	8 5	06.07.2022 06.07.2022	06.07.2022 06.07.2022
7.	PRIVATE	GÜVENLİ SUNUCU SERTİFİKASI (SSL) TEMİN SÜRECİ (SUR.01.02) (SECURE SOCKET LAYER (SSL) CERTIFICATE SUPPLY PROCESS)	5	04.07.2022	04.07.2022
8.	PRIVATE	SSL (GÜVENLİ SUNUCU SERTİFİKASI) İPTAL SÜRECİ (SUR.01.03) (SECURE SOCKET LAYER (SSL) CERTIFICATE REVOCATION PROCESS)	3	04.07.2022	04.07.2022
9.	PUBLIC	KAMU SM HİZMETLERİ SONLANDIRMA PLANI (PLN.01.01) (TERMINATION PLAN)	4	28.06.2022	28.06.2022
10.	PUBLIC	KAMU SM BİLGİ GÜVENLİĞİ POLİTİKASI (POL.03.01) (INFORMATION SECURITY POLICY)	17	11.01.2022	11.01.2022
11.	PUBLIC	UYGULANABİLİRLİK BİLDİRGESİ (POL.03.03) (STATEMENT OF APPLICABILITY)	25	01.09.2022	01.09.2022
12.	PRIVATE	ROL VE SORUMLULUKLAR YÖNERGESİ (YON.03.09) (ROLES AND RESPONSIBILITIES INSTRUCTION)	37	02.09.2022	02.09.2022
13.	PUBLIC	PERSONEL İSTİHDAM YÖNERGESİ (YON.03.06) (PERSONNEL EMPLOYMENT INSTRUCTION)	3	05.08.2021	05.07.2022
14.	PRIVATE	ERİŞİM YÖNETİM POLİTİKASI (POL.03.11)	20	17.11.2020	31.08.2022

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		(ACCESS MANAGEMENT POLICY)			
15.	PRIVATE	YEDEKLEME YÖNETİM POLİTİKASI (POL.03.13) (BACKUP MANAGEMENT POLICY)	16	25.08.2022	25.08.2022
16.	PRIVATE	ANAHTAR YÖNETİMİ PROSEDÜRÜ (PRO.03.12) (KEY MANAGEMENT PROCEDURE)	3	02.09.2021	03.08.2022
17.	PRIVATE	ANAHTAR ÜRETİMİ VE İMHA FORMU (FRM.01.25) (KEY CREATION AND EXTERMINATION FORM)	3	10.09.2021	28.07.2022
18.	PUBLIC	TEKNİK AÇIKLIK YÖNETİM POLİTİKASI (POL.03.12) (TECHNICAL VULNERABILITY MANAGEMENT POLICY)	2	08.09.2021	08.09.2021
19.	PRIVATE	İŞ SÜREKLİLİĞİ YÖNERGESİ (YON.03.04) (BUSINESS CONTINUITY INSTRUCTION)	24	22.08.2022	22.08.2022
20.	PUBLIC	İŞ SÜREKLİLİĞİ YÖNETİM POLİTİKASI (POL.03.08) (BUSINESS CONTINUITY MANAGEMENT POLICY)	8	08.09.2020	28.09.2021
21.	PUBLIC	VARLIK YÖNETİM POLİTİKASI (POL.03.07) (ASSET MANAGEMENT POLICY)	8	01.12.2021	05.07.2022
22.	PRIVATE	BİLGİ VARLIKLARI PROSEDÜRÜ (PRO.03.03) (INFORMATION ASSETS PROCEDURE)	10	02.12.2021	07.07.2022
23.	PUBLIC	RİSK YÖNETİM POLİTİKASI (POL.03.06) (RISK MANAGEMENT POLICY)	10	04.08.2022	04.08.2022
24.	PRIVATE	FİZİKSEL VE ÇEVRESEL GÜVENLİK POLİTİKASI (POL.03.16) (PHYSICAL AND ENVIRONMENTAL SECURITY POLICY)	13	29.04.2021	27.07.2022
25.	PRIVATE	DİSİPLİN YÖNERGESİ (YON.03.07) (DISCIPLINARY INSTRUCTION)	2	13.08.2020	05.07.2022
26.	PRIVATE	İMHA EDİLEN VARLIK KAYIT FORMU (FRM.03.14) (DESTROYED ASSET REGISTRATION FORM)	4	05.07.2022	05.07.2022
27.	PRIVATE	GÜVENLİ SİLME VE İMHA PROSEDÜRÜ (PRO.03.14) (SECURE DELETION AND DESTRUCTION PROCEDURE)	1	08.10.2021	08.10.2021
28.	PUBLIC	DEĞİŞİKLİK YÖNETİM PROSEDÜRÜ (PRO.03.09) (CHANGE MANAGEMENT PROCEDURE)	18	23.08.2021	23.08.2021
29.	PRIVATE	SIKILAŞTIRMA PROSEDÜRÜ (PRO.03.05) (HARDENING PROCEDURE)	5	06.01.2022	06.01.2022
30.	PRIVATE	SİSTEM TEMİN, İŞLETİM, BAKIM VE GÜVENLİĞİ PROSEDÜRÜ (PRO.02.03) (SYSTEM PROCUREMENT, OPERATION, MAINTENANCE AND SAFETY PROCEDURE)	1	25.08.2022	25.08.2022
31.	PUBLIC	BİLGİ GÜVENLİĞİ İHLAL OLAYI YÖNETİM PROSEDÜRÜ (PRO.03.01)	14	11.01.2022	06.07.2022

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		(INFORMATION SECURITY INCIDENT MANAGEMENT PROCEDURE)			
32.	PRIVATE	UYGUNSUZLUK VE DÜZELTİCİ FAALİYET PROSEDÜRÜ (PRO.03.02) (NONCONFORMITY AND CORRECTIVE ACTION PROCEDURE)	9	22.6.2020	07.07.2022
33.	PRIVATE	GÜVENLİ SUNUCU SERTİFİKASI (SSL) TEMİN SÜRECİ KONTROL LİSTESİ (FRM.01.37) (SSL SUPPLY PROCESS CHECKLIST)	6	03.08.2022	03.08.2022
34.	PUBLIC	GÜVENLİ SUNUCU SERTİFİKASI (SSL) İPTAL KONTROL LİSTESİ (FRM.01.36) (SSL REVOCATION CHECKLIST)	4	04.07.2022	04.07.2022
35.	PRIVATE	DOKÜMAN VE KAYIT YÖNETİMİ YÖNERGESİ (YON.03.01) (DOCUMENT AND RECORD MANAGEMENT INSTRUCTION)	24	09.09.2021	16.06.2022
36.	PRIVATE	UYGUNLUK VE DENETİM POLİTİKASI (POL.03.05) (CONFORMITY AND AUDIT POLICY)	9	24.03.2021	06.07.2022
37.	PRIVATE	LOG YÖNETİM POLİTİKASI (POL.03.10) (LOG MANAGEMENT POLICY)	10	21.02.2022	21.02.2022
38.	PRIVATE	SİSTEM, AĞ VE UYGULAMA ERİŞİM PROSEDÜRÜ (PRO.03.10) (SYSTEM, NETWORK AND APPLICATION ACCESS PROCEDURE)	6	24.02.2022	24.02.2022
39.	PRIVATE	PAROLA YÖNETİM POLİTİKASI (POL.03.09) (PASSWORD MANAGEMENT POLICY)	7	29.01.2021	02.08.2022
40.	PRIVATE	UYGULAMA VE YAZILIM GÜVENLİĞİ PROSEDÜRÜ (PRO.03.11) (APPLICATION AND SOFTWARE SECURITY PROCEDURE)	2	27.06.2022	27.06.2022
41.	PRIVATE	AĞ GÜVENLİĞİ PROSEDÜRÜ (PRO.03.07) (NETWORK SECURITY PROCEDURE)	2	09.03.2020	13.09.2021
42.	PRIVATE	VERİTABANI YÖNETİMİ VE GÜVENLİĞİ PROSEDÜRÜ (PRO.02.01) (DATABASE MANAGEMENT AND SECURITY PROCEDURE)	0	14.06.2021	28.07.2022
43.	PRIVATE	WEB SIZMA TESTİ PROSEDÜRÜ (PRO.03.13) (WEB PENETRATION TEST PROCEDURE)	1	01.09.2022	01.09.2022
44.	PRIVATE	AĞ SIZMA TESTİ PROSEDÜRÜ (PRO.03.15) (NETWORK PENETRATION TEST PROCEDURE)	0	02.04.2021	02.09.2022
45.	PRIVATE	VERİ MERKEZİ GÜVENLİK PROSEDÜRÜ (PRO.03.16) (DATA CENTER SECURITY PROCEDURE)	1	06.06.2022	06.06.2022

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46.	PRIVATE	TEDARİKÇİ İLİŞKİLERİ YÖNETİM POLİTİKASI (POL.03.15) (SUPPLIER RELATIONS MANAGEMENT POLICY)	3	05.08.2022	05.08.2022
47.	PUBLIC	MÜŞTERİ ŞİKAYET YÖNETİMİ PROSEDÜRÜ (PRO.01.01) (CUSTOMER COMPLAINT MANAGEMENT PROCEDURE)	2	31.08.2021	31.08.2021

Documentation examined, descriptive of physical environments and infrastructure in scope:

Item	Type
IT and Network Infrastructure	CMDB and Network Topology documentation and registrations
BC & DR	Procedures and instructions and registrations
Physical and logical security	Procedures and instructions and registrations

Digital services identity

Indicate in accordance with clause 5.5.3 of ETSI TS 119 612, the digital identity service by type of QTS for which this report should confirm compliance with the requirements of Regulation (EU) No 910/2014.

In particular, at least the following elements shall be verified and reported in this report:

- the Subject Key Identifier as defined in IETF RFC 5280;
- the PEM Base64 representation of the associated X.509v3 digital certificate;
- where applicable, an indication of whether specific sets or subsets of end-entity certificates issued by or pursuant to digital identity services are excluded from the certificate and according to which criteria they can be identified;

For each identified digital identity provide a detailed description of the functional hierarchy of the Public Key Infrastructure (PKI)

Other references of the Organization:

Digital Identity	PKI hierarchy illustration	Identification of the Certification Authority (CA) via the Subject Key	List of certificates issued by the Certification Authority (CA)
NCP+ OVCP only	as in PKI Disclosure statement, latest release	as in Certificate Profiles, latest release	as in Certificate Practice Statement, latest release

Distinguished Name and SHA256 fingerprint	
Reference	Content
Root CA	CN = TUBITAK Kamu SM SSL Kok Sertifikasi - Surum 1 OU = Kamu Sertifikasyon Merkezi - Kamu SM O = Turkiye Bilimsel ve Teknolojik Arastirma Kurumu - TUBITAK L = Gebze - Kocaeli C = TR SHA-256 Fingerprint: 46EDC3689046D53A453FB3104AB80DCAEC658B2660EA1629DD7E867990648716
Sub CA	CN = TUBITAK Kamu SM SSL Sertifika Hizmet Saglayicisi - Surum 1 OU = Kamu Sertifikasyon Merkezi - Kamu SM O = Turkiye Bilimsel ve Teknolojik Arastirma Kurumu - TUBITAK L = Gebze- Kocaeli C = TR SHA-256 Fingerprint: BF32DA954571659AAF715C13EE703E3643DFCBAEEE2D82110CA68EB57CB67CE0

Services or activities included in the certification scope and managed in outsourcing: None

Outcome of the review of the previous audits findings⁴: positive negative (ref. findings:)

Use of the trust mark and the certificate: Complies Do not complies (ref. findings:)

Confirmation of the Organization data declared to KIWA CERMET Italia (number of sites and employees):

Yes No (Indicate the changes):

Consistency between the sites and the purpose of the certificate and the information included in the Organization registration certificate

Yes No (Indicate the changes):

Confirmation of the Certificate (Scope, Addresses, Sites):

Yes No (indicate the changes or use specific form attached to the report)

Number of non-conformities (NC): total number 0

References to the implementation of the security risk analysis:

Based on eBA tool - Risk Matrix Methodology - RISK YÖNETİM POLİTİKASI (POL.03.06) (RISK MANAGEMENT POLICY) Rev. 10 Rev. date 2022-08-04 - no controls excluded.

Period of time Audit Date Interval: from 2021-09-18 to 2022-09-18

On Site Audit Date Interval: from 2022-09-05 to 2022-09-23

Details of Audit time:

Activities	Period of activity	Expended time (Days)
Document review	2022-09-05 / 2022-09-23	2
Risk analysis verification	2022-09-19 / 2022-09-23	1
On site audit	2022-09-05 – 2022-09-23	10
Reporting	2022-09-23	1

Audit methodologies adopted:

Activities	Description
Survey methodology	All processes were submitted to audit with the methodology specified in Kiwa Cermet Italia Regulation for the certification of Trust services PSC 05_SF Rev. 3 2018-02-26 The audit is a full audit, and the following parts of the criteria were applied: Part 1 (NCP+, OVCP) and Part 2 (Requirements for trust service providers)
Sampling methodology	AQL (ISO 2859-1:1999 for acceptability levels 1,00%)
Performed tests and controls	On Samples in Registration Authority and Certification Authority:

⁴ To be performed e.g. for verification of transfer audit from another CAB.

	Request of new subscriptions (RA) and issues of new certificates (CA)
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Any critical issues: (Report any situation that have conditioned the proper conduct of the audit, e.g. not access to staff / locations / information necessary to achieve the audit objectives of the audit are not available, etc.)

- None

Organizational Context and Management Commitment: (also indicate any significant changes and the degree of maturity of the services/processes being certified)

- High commitment of Management
- Very high skill of all personnel involved in scope
- Detailed documentation appropriately updated

Improvement of Capabilities and Conformity Preservations Guarantees:

- Management motivations, personnel skills and continuous infrastructure enhancements ensure the maintenance of conformity and improvement of service performance

Organizational Context and Management Motivation (specify also any significant change and the degree of maturity of processes/activities subject to audit):

- Use of first class devices
- High quality of internal developed applications both for SSL certificate testing and for general management
- Well managed system documentation with recurrent updates and revisions
- The improved eBA MS collect all the information on the system status

The Organization exposes Reserves: Yes ⁵ No

Recommended for issuing/renewal the certification: yes no

Period within which the next Surveillance Audit is to be carried out: from 2023-09-05 to 2023-09-23

Period within which the next Renewal Audit is to be carried out: not applicable

We declare that the Organization subjected to the audit:

IS COMPLIANT with the rules of the Accreditation scheme (Accredia Circular nr°5 of 2020-03-16 prot.: DC2020SPM032), to the requirements of the applicable standards of the ETSI EN 319 Series and to the REGULATION (EU) No 910/2014 of the European Parliament and of the Council stated July, 23th 2014 on electronic identification and trusted services for electronic transactions, in the internal market that revoke the Directive 1999/93/EC, with particular reference to Articles 13, 15, 19, 24, 28, 29, 30 and 32 to 45 and Annexes, where relevant with the services in scope of the certification and Commission Implementing Decision Regulation (EU) 2015/1505 of 8 September 2015 laying down technical data specifications and formats for trusted lists pursuant to Article 22(5) of Regulation (EU) No 910/2014 of the European Parliament and of the Council on electronic identification and trust services for electronic transactions in the internal market. .

IS NOT COMPLIANT with the rules of the Accreditation scheme (Accredia Circular nr°5 of 2020-03-16 prot.: DC2020SPM032), to the requirements of the applicable standards of the ETSI EN 319 Series and to the REGULATION (EU) No 910/2014 of the European Parliament and of the Council stated July, 23th 2014 on electronic identification and trusted services for electronic transactions, in the internal market that revoke the Directive 1999/93/EC, with particular reference to Articles 13, 15, 19, 24, 28, 29, 30 and 32 to 45 and Annexes, where relevant with the services in scope of the certification. (ref. no conformities in this audit referenced to in the MOD PO 31C modules attached to this report) and Commission Implementing Decision Regulation (EU) 2015/1505 of 8 September 2015 laying down technical data specifications and formats for trusted lists pursuant to Article 22(5) of Regulation (EU) No 910/2014 of the European Parliament and of the Council on electronic identification and trust services for electronic transactions in the internal market.

DOCUMENTS ATTACHED to this report and consigned to Kiwa Cermet Italia:

- Audit Program **MOD PO31** Non Conformity from previous audit nr. of which closed nr. X

⁵ The Organisation must formalize the reserves with formal communication, stamped and signed, to the Representative of Kiwa Cermet Italia