

Wireless

markets



## We create trust



## Our Code of Conduct and Compliance



Integrity



Confidentiality and Data Protection



(Avoiding) **Conflicts of Interest** 



Competence

Kiwa investor



Fair Business Conduct



Fair Labour and **Ethical Behaviour** 



Anti-bribery



Health and Safety





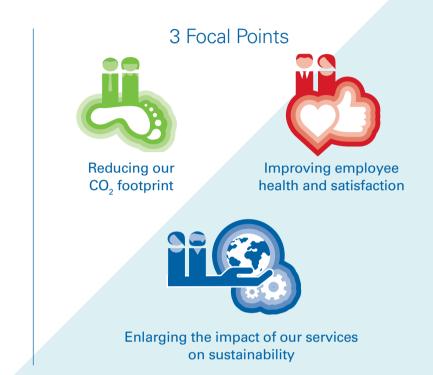
Countries at Level 3 of CSR Performance Ladder



1948 2005 2012 2014 2015 2018 2020 Kiwa BCS Telefication Kiwa R2B Expansion into Dutch drinking Gastec added (Netherlands) Öko-Garantie (Netherlands) added, TI Portugal water companies First addedExpansion into (Germany, Norway joined Further expansion formally acquisitions 2010 Inspecta becomes part in the UK, Germany (Australia) Turkey Latin America, establish in Germany China) added and Finland of Kiwa family Kiwa NV Kiwa Register  $\odot$ and Kiwa BDA (Netherlands) \_\_\_\_ added TT • -0 -0-Kiwa Cermet Acheta (UK), AQS (France, Kiwa Expansion Company-wide rebranding Belgium into Spain and (Italy, South Korea), to Kiwa Poland), FORCE (Sweden), and Kiwa Sweden Kiwa PAI (UK), Close cooperation with Hobéon (Netherlands), Kalibra Germany Kiwa Jigam (Belgium, NIBE (Netherlands) (Turkey), Moroni & Partners 2016 established France), Kiwa KOAC Expansion in France, (Italy), QMSI (Germany, (Netherlands) added Finland and Australia Netherlands) added 2011 2008 Kiwa CMR (CoMore, Kiwa ISA Sport Netherlands) 1998 Netherlands) added 2006 2013 2017 📢 2019 merged New main investor: NPM ABN AMRO Participaties main Capital

**2** General Principles





Expansion via BCC (China), KVVM (the Netherlands), RMG (Denmark), Compass



New companies in Ecuador and South Korea added Vincotte (Belgium, Netherlands, Luxembourg) joins Kiwa Group

Many additions to the Kiwa family in the UK, Netherlands, Germany, Sweden, Poland, Finland, Spain and, for the first time, USA (PVEL) Intega (USA, Canada, Australia, New Zealand) part of Kiwa Group Kiwa Group part of SHV Family of Companies

