



CUSTOMER INFORMATION 26-03

MARCH 11, 2026

kiwa

Notice of Constraints on Inspection Activities in the Middle East Affecting the United Arab Emirates

Dear Sir or Madam,

Kiwa BCS Öko-Garantie GmbH hereby informs its clients that, due to the current regional circumstances in the Middle East, affecting the United Arab Emirates, we are prevented for making travel arrangements into the region until the situation changes and our Federal Foreign Office has lifted the travel and safety warning for the region.

Kiwa BCS clients that are already certified organic businesses in the United Arab Emirates remain covered by valid **EU organic certificates**, provided that such certificates have already been granted and remain in force.

Furthermore, certificates issued under the **NOP (National Organic Program)** and **JAS (Japanese Agricultural Standard)** do not have a fixed expiration date. Consequently, operators holding valid certification under these schemes may continue their organic activities and business operations as usual, provided that their certification status remains unchanged.

We are aware that certain other certification schemes, such as **OSKSA (Organic Standard of the Kingdom of Saudi Arabia)**, may be approaching their expiry dates. In such cases, please contact Kiwa BCS to evaluate the possibility of extending the certificate.

For new clients seeking to undergo their first inspection with Kiwa BCS, we sincerely hope that on-site inspections can be scheduled and conducted in the near future.

Kiwa BCS, together with its parent company in the Netherlands, is closely monitoring the situation on a daily basis.

We sincerely hope that the current circumstances will improve in the near future and that normal inspection and certification procedures can be resumed as soon as possible.

We thank you for your understanding and cooperation.

CUSTOMER INFORMATION 26-03
MARCH 11, 2026

kiwa

Kind regards,

Kiwa BCS Öko-Garantie GmbH



i. V. Karlo Zeljko
-Head of Team Operations international-



i. V. Ronald Wesner
-Technical Management-

CUSTOMER INFORMATION 26-03

MARCH 11, 2026



If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail.

On our website you will find the current versions of relevant documents, in particular for the preparation of the inspection.

- <https://www.kiwa.com/de/en/downloads-kiwa-bcs/important-documents-for-your-organic-certification/>

Office hours (Central European Time)

Monday to Thursday: 9:00 am to 3:00 pm

Friday: 9:00 am to 2:00 pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



de.tc.in.bcs@kiwa.com



Contact

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

CUSTOMER INFORMATION 26-03

MARCH 11, 2026



- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Invoicing

For questions
about your
invoice



Dimitri.regel@kiwa.com



Contact

- Dimitri Regel (EXT -63)

Residues cases



de.residues.bcs@kiwa.com



Contact

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
technical support
of control
procedures



karlo.zeljko@kiwa.com



Contact

- Karlo Zeljko (EXT -62)

Technical Management



ronald.wesner@kiwa.com



Contact

- Ronald Wesner (EXT -14)

CUSTOMER INFORMATION 26-03

MARCH 11, 2026

kiwa

General Management



ivonne.wimmer@kiwa.com



Contact

- Ivonne Wimmer (EXT -10)