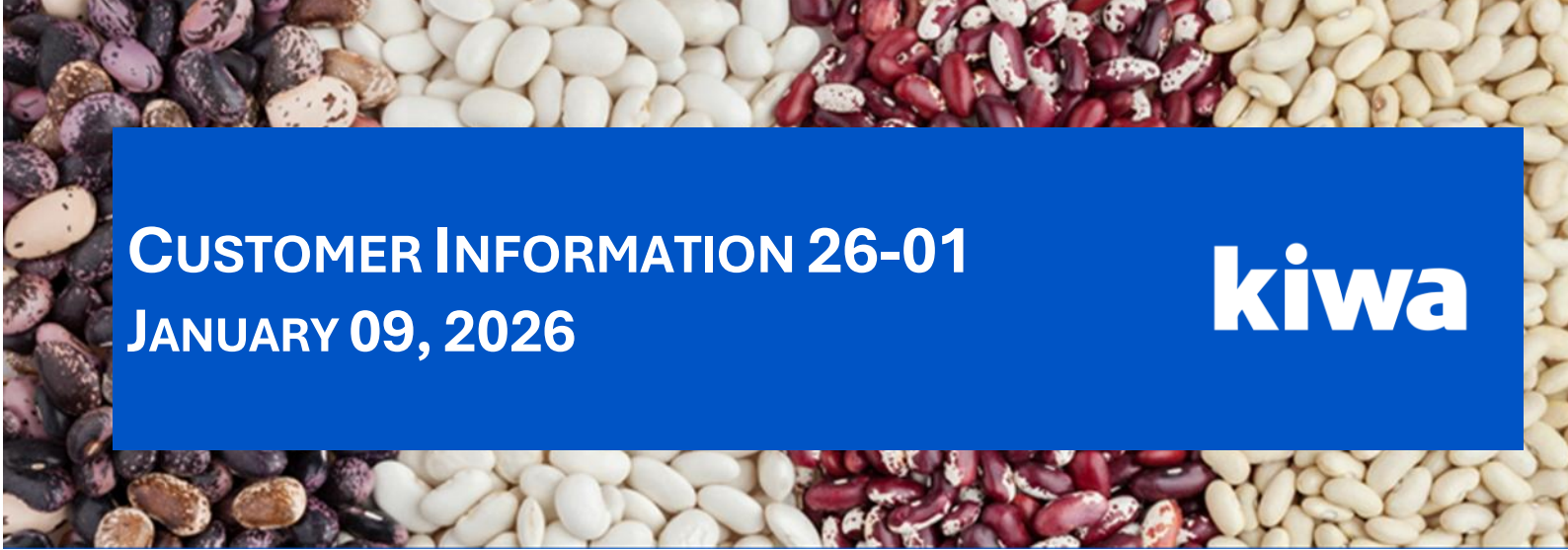




CUSTOMER INFORMATION 26-01

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Notification of Continued Activities in the Republic of Moldova

Dear Valued Operators,

We would like to extend our best wishes to you for a successful and prosperous New Year.

With this letter, we hereby inform you that Kiwa BCS Öko-Garantie GmbH continues its active presence as an organic control body in the Republic of Moldova and is currently in the process of obtaining local recognition for Moldavian organic standard LP237/2023. The recognition of Kiwa BCS Öko-Garantie GmbH according to EU organic standard is not affected by the recognition according to Moldavian organic standard.

Should you require any further information or have any questions, please do not hesitate to contact us directly. We remain at your disposal and look forward to our continued professional cooperation.

We would be grateful if you could let us know whether you receive subsidies for organic agriculture and wish to continue applying for them from the relevant authority. Please send this information to de.service-international.bcs@kiwa.com.

Yours sincerely,

Kiwa BCS Öko-Garantie GmbH



i. V. Karlo Zeljko
-Head of Team Operations international-



i. V. Ronald Wesner
-Technical Management-

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If you have any queries or general questions about the control procedures, we will be happy to help you during our office hours by telephone (+49 911 42439 - EXT) or all day by e-mail.

On our website you will find the current versions of relevant documents, in particular for the preparation of the inspection.

- <https://www.kiwa.com/de/en/downloads-kiwa-bcs/important-documents-for-your-organic-certification/>

Office hours (Central European Time)

Monday to Thursday: 9:00 am to 3:00 pm

Friday: 9:00 am to 2:00 pm

Service: OSP updates, company name/ address change/ tour-planning/ submission of documents for correction of NCF (non-conformities)



de.service-international.bcs@kiwa.com



Contact

- Beate Erlbeck (EXT -33)
- Roxana Cruz (EXT -68)

Quotations, additional certification services, contracts



de.sales.bcs@kiwa.com



Contact

- Oliver Altwasser (EXT -37)
- Kristina Grocholl (EXT -76)

Request / creation of import control certificates (COI), transaction certificates (TC)



de.tc.in.bcs@kiwa.com



Contact

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

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- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

Applications Germany, Eastern Europe and Africa

- Tobias Süß (EXT -53) Deputy: Claudia Valencia (EXT -54)

Applications Asia, Saudi Arabia

- Claudia Valencia (EXT-54) Deputy: Tobias Süß (EXT -53)

Applications China and Turkey

- Muhannad Kanayeh (EXT -56) Deputy: Claudia Valencia (EXT -54)

Invoicing

For questions
about your
invoice



Dimitri.regel@kiwa.com



Contact

- Dimitri Regel (EXT -63)

Residues cases



de.residues.bcs@kiwa.com



Contact

- Marlene Radolf (EXT -29)
- Natalia Redam (EXT -49)

Head of Team Operations International 49702 & 49703

Coordination of
control
implementation,
certification,
technical support
of control
procedures



karlo.zeljko@kiwa.com



Contact

- Karlo Zeljko (EXT -62)

Technical Management



ronald.wesner@kiwa.com



Contact

- Ronald Wesner (EXT -14)

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General Management



ivonne.wimmer@kiwa.com



Contact

- Ivonne Wimmer (EXT -10)