

# CUSTOMER INFORMATION 26-02

DATE 03. JUNE 2026

## Important changes to the GOTS-logo

Dear Sir or Madam,  
Dear Customer,

In today's customer newsletter, we would like to inform you about important changes regarding the design of the GOTS label effective August 1<sup>st</sup>, 2026.

### 1 THE DESIGN OF THE GOTS LOGO WILL BE UPDATED AS OF AUGUST 1<sup>ST</sup>, 2026

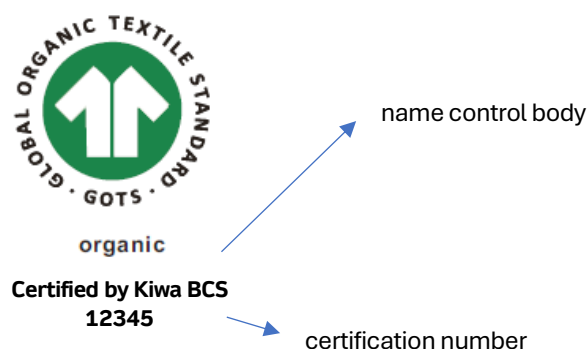
The design of the GOTS logo will be updated as of August 1<sup>st</sup>, 2026. We have summarized the most important changes for you below:

#### ▪ Expanded labeling requirements:

In addition to the label grade and the certification body Kiwa BCS, your 5-digit certification number must also be included in the future.

This is your customer number in the new GOTS data platform. You can find it in your entry on the public GOTS website.

#### ▪ Example:



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- **Requirement to display the logo in product advertising:**

Products advertised as GOTS-compliant must include the GOTS logo on the respective product page of your website. A textual reference (“wording”) alone is not permitted; it must be used in combination with the official logo.

- **Placement of the GOTS logo:**

The logo may only be used in a descriptive context to avoid giving the impression that your entire product range is GOTS-certified.

- **Complete logo information on the website:**

When displaying the GOTS logo on your website (in general), you must always include a reference to the responsible certification body as well as your GOTS customer number.

- **Labeling without the GOTS logo as plain text is no longer permitted**

- **Old labels and hangtags may still be used until supplies are exhausted**

You can find the new Conditions of Use of GOTS Signs 4.0 at the following link on the GOTS homepage:  
[Conditions for Use of Signs - GOTS V4.0.pdf](#)

Kind regards

**Kiwa BCS Öko-Garantie GmbH**



i. A. Ulrike Kisteneich  
-Head of Team Textiles-








i. V. Ivonne Wimmer  
-General Management, stellvertretende  
Kontrollstellenleitung-

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If you have any queries or general questions about the control procedure, please do not hesitate to contact us by phone (+49 911 42439 - EXT) or by mail.

You can also find an overview on our website <https://www.kiwa.com/de/de/uber-kiwa/tochterfirmen/ansprechpartner-kiwa-bcs-oko-garantie-gmbh/>

Availability Kiwa BCS	
Monday to Thursday	9 am till 4 pm
Friday	9 am till 2 pm
Availability textile team	
Monday to Thursday	9 am till 3 pm
Friday	9 am till 2 pm
Documents for closing of nonconformities	
	<a href="mailto:de.textiles@kiwa.com">de.textiles@kiwa.com</a>
Assessment scheduling, contract, service	
	<a href="mailto:de.textiles@kiwa.com">de.textiles@kiwa.com</a>
	Contact person
	<ul style="list-style-type: none"> <li>▪ Carmen Munz (ext -25)</li> </ul>
Sales & Marketing	
Offer, quotation, client webinars	 <a href="mailto:de.sales.bcs@kiwa.com">de.sales.bcs@kiwa.com</a>
	 Contact persons
	<ul style="list-style-type: none"> <li>▪ Oliver Altwasser (EXT -37)</li> <li>▪ Simon Feiertag (EXT -38)</li> <li>▪ Kristina Grocholl (EXT -76)</li> </ul>
Application of import documents and transactions certificates	
Availability	
Monday to Thursday	9 am till 3 pm
Friday	9 am till 2 pm

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[de.tc.in.bcs@kiwa.com](mailto:de.tc.in.bcs@kiwa.com)



Contact persons

- Carmen Munz (EXT -25)
- Replacement: Tobias Süß (EXT -53)

## Invoicing

Issues regarding  
invoicing



[de.clientinvoiceclaim.bcs@kiwa.com](mailto:de.clientinvoiceclaim.bcs@kiwa.com)



Contact person

- Dimitri Regel (EXT -64)

## Technical support and head of team



[de.textiles@kiwa.com](mailto:de.textiles@kiwa.com)



Contact persons

- Ulrike Kisteneich +49 (0)151 4222 5937 (Head of Team Textiles)
- Adelgund Kaltenthaler +49 (0) 160 91671053
- Anabelle Ziegler (EXT -43)

## General Management



[ivonne.wimmer@kiwa.com](mailto:ivonne.wimmer@kiwa.com)



Contact person

- Ivonne Wimmer (EXT -10)