

## **Kiwa UK Group Impartiality, Independence and Integrity Statement**

Kiwa Holdings (UK) Limited and its direct or indirect subsidiaries, include but are not limited to Kiwa Limited (CRN 03473056) IFC Group Limited (CRN 10014184), Product Compliance Specialists Limited (CRN 05101011) and BASEC Group Limited (CRN 06688742) (collectively referred to as "Kiwa UK Group")

This Impartiality, Independence and Integrity Statement is upheld by the global Kiwa organisation, of which Kiwa UK Group is a part.

Kiwa is an independent organisation that provides high-quality conformity assessments. Kiwa supports these assessment activities with inspection, audit, testing, verification, validation, technical knowledge, research, training and data services. Kiwa works for clients from many sectors ranging from water, energy and construction to agriculture, feed and food, safety, security and the environment. Clients also come from sectors including processing industries, services, utilities sector and authorities.

### **Kiwa creates trust**

Kiwa uses its expertise to help customers to improve the quality of their organisation, products, services, processes, management systems and employees. Kiwa creates trust by making quality visible.

### **Kiwa stands for quality**

The name Kiwa, the Kiwa certificates, statements, reports and the Kiwa quality marks represent quality, reliability and sustainability around the world. These are important marketing tools when you are increasing the added value of your product or applying for licences. A Kiwa certificate and a Kiwa quality mark play a considerable role in making your efforts as a certificate holder visible, both to yourself and the outside world.

### **Kiwa is impartial, independent and always acts with integrity**

Kiwa is strictly independent, impartial and it is not involved with production, trade or any other activities that could threaten its impartiality. Kiwa understands the importance of impartiality in carrying out its conformity activities and manages conflicts of interest and ensures objectivity.

There are no external influences on the results, decisions or advice provided by Kiwa UK Group's certification, testing, inspection, validation, verification, technology or research. Various national accreditation bodies, appointed by Governments, regularly assess Kiwa's activities and competence. These are in turn audited by external organisations and accredited by government bodies. Technical requirements for the services we provide are reached in consultation with all parties involved, namely manufacturers, accreditation bodies, and Boards of Experts in a specific professional field. Where applicable, the requirements of international standards systems are also included.

Kiwa's consultancy services are kept distinctly separate from its testing, inspection, validation, verification, technical knowledge, training and data services. This separation protects against unconscious and conscious conflict of interest.

This global statement is reviewed annually and the responsibility for ensuring that the Kiwa UK Group adheres to this statement lies with Kiwa UK Group's CEO.



Sarah Grant – Kiwa UK Group CEO.