

Assessment Report

Construction Product Regulation*

* CPR - REGULATION (EU) No 305/2011

Manufacturer :
 Manufacturing plant :
 Certificate number :
 Date assessment :

Kiwa Nederland BV
Notified Body (NB) no. 0620
 Sir W. Churchill-laan 273
 Postbus 70
 2280 AB Rijswijk
 Telefoon +31 (0) 70 41 44 400
 Fax +31 (0) 70 41 44 420
 Internet www.1kiwa.com

1. Auditplan¹⁾

Goal:	Assessment and verification of the constancy of performance of the products as described by the manufacturer in his Declaration of Performance through: <input type="checkbox"/> initial inspection of the manufacturing plant and of factory production control; <input type="checkbox"/> continuous surveillance, assessment and evaluation of factory production control;.			
Assessment:	<ul style="list-style-type: none"> • Assessment of the documented quality system / assessment prior to the assessment of the documented quality system; • Assessment of the implementation of the quality system; • Marking 			
Basis:	EN 438-7:2005			
Scope:	Subject	Description	Code EN 438	
	Compact laminate panels/sidings	Interior wall and ceiling finishes (incl. suspended ceilings) Evt. Uitbreiden met namen productgroepen fabrikant	Bijv. EN 438-4: CGF...	
	HPL composite panels/siding	Interior wall and ceiling finishes (incl. suspended ceilings) Evt. Uitbreiden met namen productgroepen fabrikant	EN 438-3	
	Compact laminate panels/sidings	Exterior wall and ceiling finishes (incl. suspended ceilings) Evt. Uitbreiden met namen productgroepen fabrikant	Bijv. EN 438-6: EGF ...	
	HPL composite panels/siding	Exterior wall and ceiling finishes (incl. suspended ceilings) Evt. Uitbreiden met namen productgroepen fabrikant		
AVCP system	1			
Number audit in auditprogram:	Initial inspection 1 of 3 (cycle: 3 visits per 3 year)			
Aspects assessment:	The questions in Ch. 2 en 3 of the assessment report which are applicable for the number of the audit.			
Planning:	Onderwerp	Medewerker fabrikant	Assessor NB 0620	Tijd
	Opening – determine auditplan Check starting points (i.e. right name, scope etc)	Naam/functie	Assessor	09:00-09:15
	Tour production site	Naam/functie	Assessor	09:15-10:00
	Assessment quality system	Naam/functie	Assessor	10:00-11:30
	Report and understanding findings	Naam/functie	Assessor	11:30-12:00
Contact ²⁾ :				
Assessor NB 0620:				
Sending report ³⁾ :				

- 1) The assessor sends the assessment report with a completed audit plan before the audit to the manufacturer. If the manufacturer prior to the audit gives no response, we will assume that the assessor can continue this plan. During the audit this planning can be changed with mutual agreement.
- 2) The contact provides the assessor an effective guidance (to make available the involved auditees and a place)
- 3) The assessor sends after completion of the assessment the report in PDF per e-mail to the manufacturer. The name of the assessment report is: YYYY-MM-DD Name manufacturer (+Production site) – FPC –EN 438-7

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2. General questions relating to both initial inspection and FPC

No.	Article hEN/ETA	Audit program	Requirement	Reference technical file	Finding CNC ¹⁾ , NC ²⁾ , C ³⁾	Basis / Evidence
1 Technical documentation						
1.1	5.3.1	1	Does the supplier have a written manual (technical file)			
1.2	5.3.1	1, 2, 3	Has the supplier established for which products or product families, the FPC is applicable (are there 'new products' added or old ones cancelled?)			
1.3	5.3.1	1, 2, 3	Does the manual contains technical specifications and / or drawings of the finished product: <ul style="list-style-type: none"> • Are product characteristics determined in accordance with EN or ETA, has the ITT been correctly conducted and documented? • Is the intended use specified 			
1.4	5.3.1	1, 2, 3	Does the manual contains characteristics for recipes and parameters for the production			
1.5	5.3.1 / 5.3.3	1	Does the supplier have a documented system for the main production processes of procurement of raw materials to storage and delivery of the finished product aspects: <ul style="list-style-type: none"> • procedure for incoming goods 			
		1	• procedure for production control			
		1	• procedure for marking and packaging of the product			
		1	• procedure for product handling, storage and transport			
		2	• procedure for products with defects			
		2	• procedure for complaints			
		1, 2, 3	• procedure for taking corrective measures			
1.6	5.3.5	1, 2, 3	Are test records maintained and retained for at least 10 years, if not stated otherwise, and available for authorized examination as required			
2 Organisation of the manufacturer						
2.1	5.3.1	2	Are the personnel involved in the production sufficiently qualified and trained to operate and maintain the production equipment			

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No.	Article hEN/ETA	Audit program	Requirement	Reference technical file	Finding CNC ¹⁾ , NC ²⁾ , C ³⁾	Basis / Evidence
2.2	5.3.1	2	Are the personnel involved in the production control sufficiently qualified and trained to test products and to evaluate the results			
2.3	5.3.1	2	Does the manufacturer maintain appropriate records of education, training, skills, experience and responsibilities understanding			
2.4	5.3.1	2	Are the tasks and responsibilities of the personell involved in the production control documented			
2.5	5.3.1	2	Has the manufacturer appoint a person to be responsible for production control			
2.6	5.3.1	2	Is the FPC reviewed, controlled and approved according to a procedure prior to issue			
3		Each visit	Specification and verification of raw materials and constituents			
3.1	5.3.3	1, 2, 3	Do the incoming materials comply with the technical specifications for raw materials and constituents			
3.2	5.3.3	1, 2, 3	Doe the manufacturer only work with approved suppliers			
3.3	5.3.3	1, 2, 3	Are manner, extent and frequency of the inspection of the incoming materials in accordance with the documented procedure			
4		Each visit	Control of the production processes and semi finished products			
4.1	5.3.4	1, 2, 3	Is the maintenance of this machinery and test equipment carried out provably duly and regularly, and are registrations available			
4.2	5.3.1	1, 2, 3	Does the manufacturer work according to written prescribed procedures or instructions or drawings			
4.3	5.3.1	1, 2, 3	Are manner, extent and frequency of monitoring of all processes during production in accordance with the documented procedure			
5		Each visit	Control of the final product			
5.1	5.3.4	1, 2, 3	Are manner, extent and frequency of controls and tests to be carried out on finished products in accordance with the documented procedures			

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5.2	5.3.4	1, 2, 3	Does the manufacturer document the values and findings measured during the final product control			
5.3	5.3.4	1, 2, 3	Are the product characteristics which are tested and recorded in accordance with the provisions of the reference documents			
6			Corrective actions			
6.1	5.3.1	2	Are records of measures to avoid or correct deficiencies of products available			
6.2	5.3.1 / 5.3.5	2	Does the producer eliminate products which are not in accordance with the product specifications			
7		Each visit	Storage and delivery of raw materials, semi finished and finished products			
7.1	5.3.1	1, 2, 3	Does the producer apply the methods for storage and packing the raw materials, semi finished and finished product in accordance with the documented procedure			
8		Each visit	Testing equipment			
8.1	5.3.2	1, 2, 3	Is the test equipment correctly maintained and calibrated on a continuous basis to ensure constant accuracy of the tests performed during factory production control and surveillance			
9		Each visit	Declaration of Performance (DoP) and to affix the CE mark			
9.1	6	1, 2, 3	The supplier is obliged to: <ul style="list-style-type: none"> • draw up a declaration of performance in accordance with Annex 3 of the CPR, table ZA1 EN 438-7. • to affix the CE mark 			
9.2	ZA	1, 2, 3	Does the manufacturer communicates correctly on the DoP and other documents /website the Kiwa FPC certificate number and NoBo 0620 number.			
10			Traceability of products under EN 438-7			
10.1	5.3.6	1, 2, 3	Does the manufacturer have a suited procedure for the identification and tracing of materials from the place of receiving to all phases of the production process to the final delivery?			
11			Complaints			

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No.	Article hEN/ETA	Audit program	Requirement	Reference technical file	Finding CNC ¹⁾ , NC ²⁾ , C ³⁾	Basis / Evidence
11.1	5.3.1	2	Does the producer handle complaints concerning the products in accordance with the documented procedure			
11.2	5.3.1	2	Does the procedure include proper handling of the complaints and taking appropriate measures to prevent occurrence of identical complaints			

- 1) C = conformity - The manufacturer fulfills the requirement – actions not necessary
 2) NC = Non-conformity - The deviation has no direct effect on the constancy of performance of the product; the manufacturer shall send corrective actions within a specified period by Kiwa and at least within three months.
 3) CNC = Critical non – conformity - The deviation has a direct influence on the constancy of performance of the product whether it is a repeat of a non-conformity; the manufacturer shall, within a time limit set by Kiwa, but at least within one month to send corrective action. Kiwa shall verify on location that the deviations have been repaired, except when there is sufficient corroboration by Kiwa that this is not necessary.

3. Specific questions⁴⁾

No.	Article hEN/ETA	Audit program	Requirement	Reference technical file	Finding CNC ¹⁾ , NC ²⁾ , C ³⁾	Basis / Evidence
12	Product testing and evaluation					
12.1	5.3.4a	1, 2, 3	Have all durability tests (as specified in 4.13 of EN 438-7) been carried out at least once over the last 12 months			
12.2	5.3.4b	1, 2, 3	Where applicable, have tests for resistance to fixings, bonding strength and release of formaldehyde (as specified in 4.5, 4.7 and 4.11.1 respectively) been carried out at least once over the last 12 months			
12.3	5.3.4c	1, 2, 3	Have all other characteristics, shown in Clause 4 of EN 438-7 been carried out at least once over the last 5 years			
13	ZA.1	Essential characteristics				
13.1	4.2.2	1, 2, 3	Reaction to fire (only when intended use)			Not assessed: none added, changed or new products since previous audit.
13.	4.3.2	1, 2, 3	Fire resistance (only when intended use)			
13.	4.4	1, 2, 3	Water vapour permeability (only when intended use)			
13.	4.5	1, 2, 3	Resistance to fixings			
13.	4.6	1, 2, 3	Direct airborne sound insulation (only when intended use)			
13.	4.7	1, 2, 3	Bonding strength (Only HPL composite panels/sidings)			
13.	4.8	1, 2, 3	Flexural tensile strength (only when use suspended ceilings)			
13.	4.9	1, 2, 3	Thermal resistance / conductivity (only when intended use)			

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No.	Article hEN/ETA	Audit program	Requirement	Reference technical file	Finding CNC ¹⁾ , NC ^{2), 3)}	Basis / Evidence
13.	4.10.1	1, 2, 3	Content pentachlorophenol (Only HPL composite panels/sidings)			
13.	4.11.1	1, 2, 3	Release of formaldehyde (Only when internal use)			
13.	4.11.2	1, 2, 3	Sound absorption (Only internal and when intended use)			
13.	4.12.1	1, 2, 3	Thermal shock resistance (Only external use)			
13.	4.13.3	1, 2, 3	Durability			

4) related to the annex ZA of the harmonized standard and on basis of the directions given in the hEN/ETA or sectorgroup position paper

4. Notes

No.	Article hEN/ETA	Basis / Evidence

5. Specification of the non-conformities

No.	Article hEN/ETA	CNC, NC	Specification of the non-conformity	Actions of manufacturer when directly agreed on	Deadline sending actions